

How to operate your heat pump

Heat pumps are designed to heat the main living area, not the entire home. For best results, close the doors to heat up main living area.

It's completely normal for the outdoor unit to leak water in the winter.



Mode: 'Heat' for Heating.
'Cool' for Air Conditioning.



We don't recommend using Auto as this allows the unit to swap between heating and cooling.



Fan Speed: Low to Medium.
Do not set a timer.



Recommended temperatures

Heat

18-23 during day
16-17 during night

Cool

18-23 during day
16-17 during night



We recommend you set the unit at these temperatures.

If you try to turn the heat pump up too high you won't get the best result.



If you have the heat pump too cold in summer, the inside unit will freeze and drip water.



A steady, consistent temperature will be far more economical to run.

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Remote

If the display on the remote appears weak, the batteries may need changing.

Your remote can be replaced if it is damaged or lost. The full cost will be passed onto the tenant.

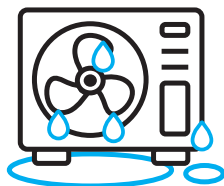


Fault codes on remote

CF: Clean filters

Filters need to be cleaned at least every two weeks with a vacuum over the filter or a dust pan and broom.

The unit will not operate when the filters are dirty.



DF: Defrost

This means the outdoor unit has frozen over because of cold weather.

This will happen when the heat pump temperature is set too high overnight.

The heat pump will shut down for anywhere between 15-45 minutes. Turn the temperature down and slowly increase the temperature during the morning.

If you have any problems with your heat pump
call the CEH office on 6173 0060